

FIG 1

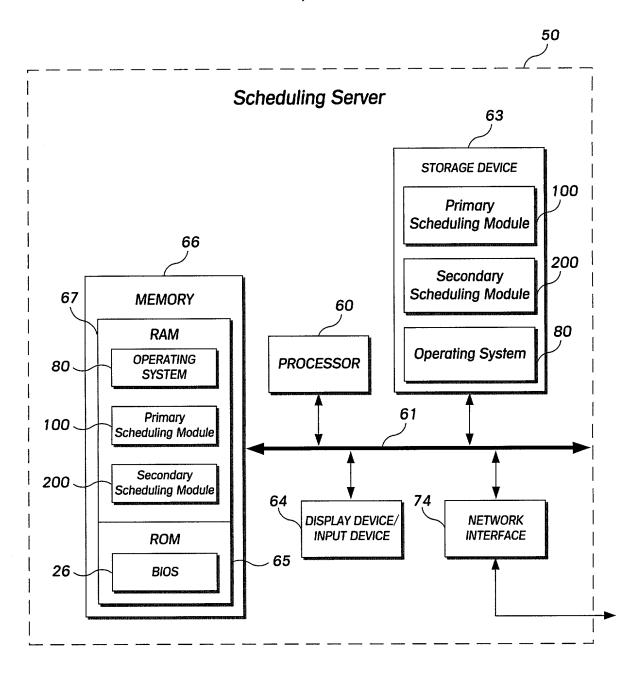


FIG 2



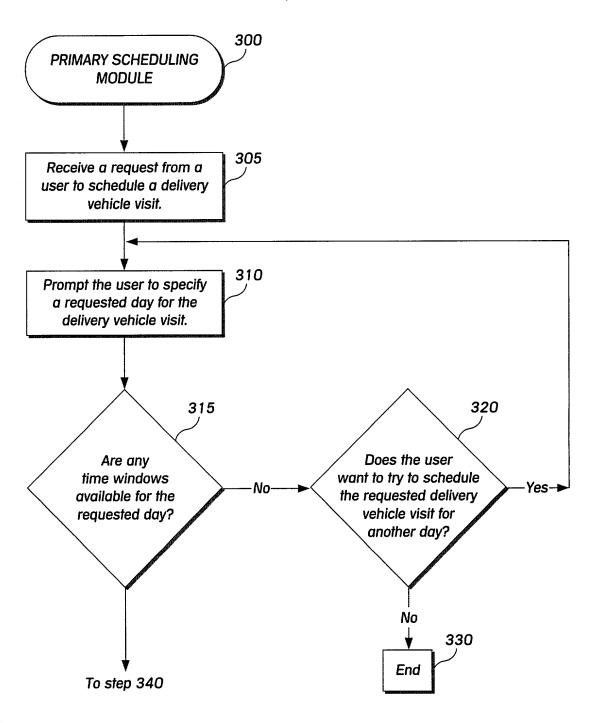
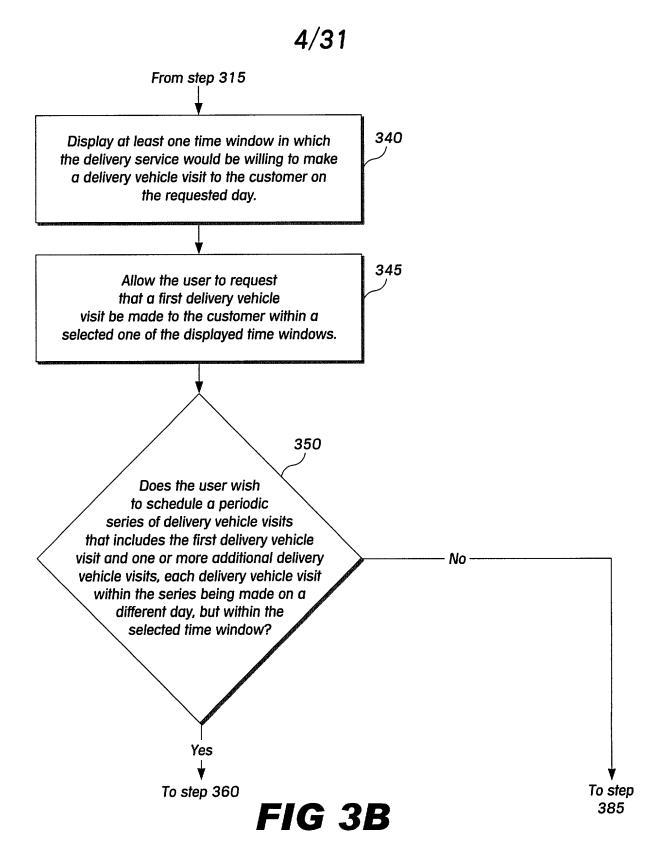


FIG 3A



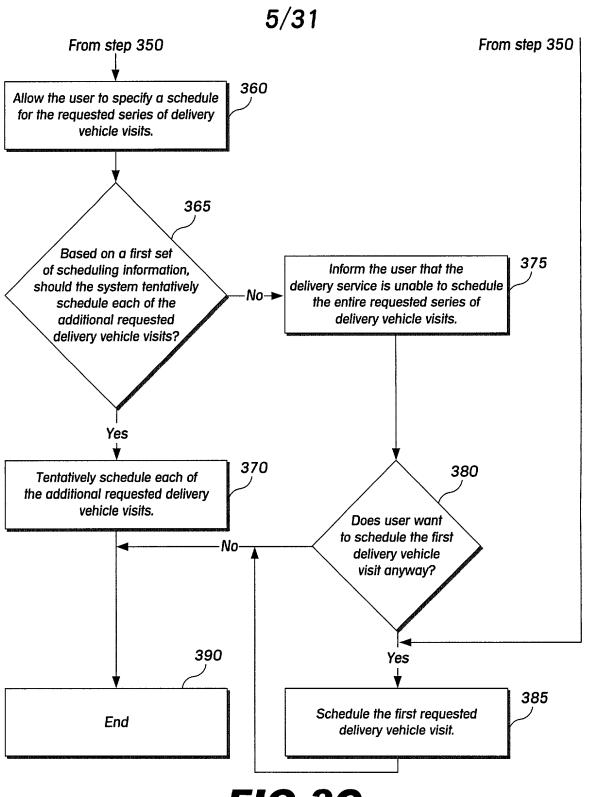
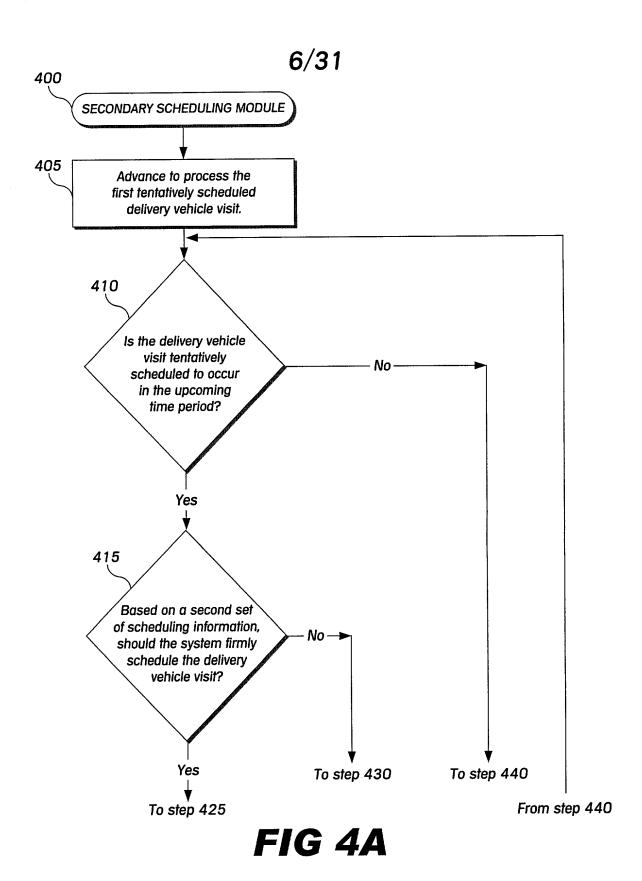


FIG 3C



7/31

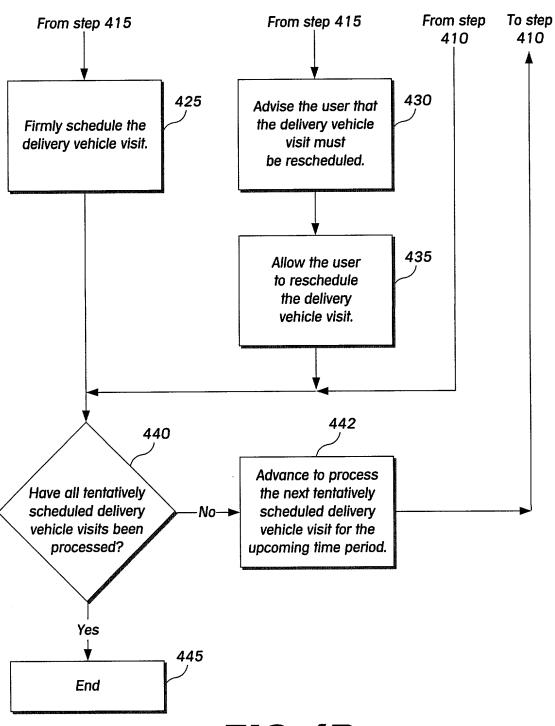


FIG 4B

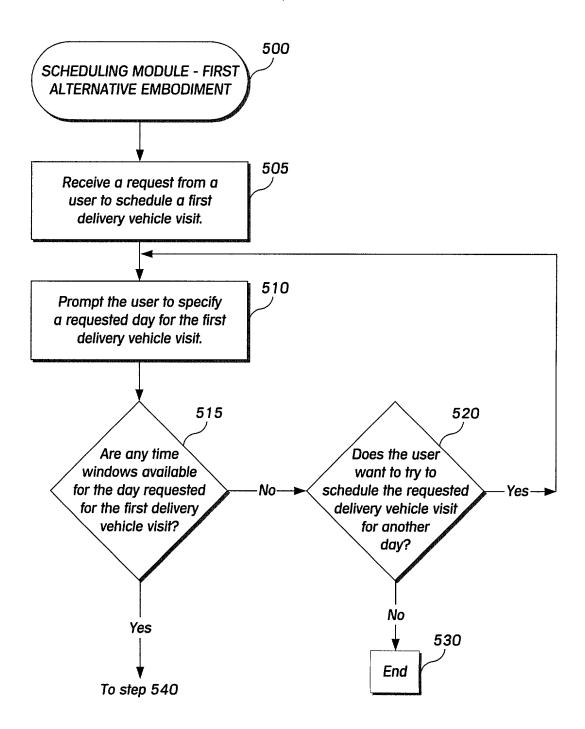


FIG 5A

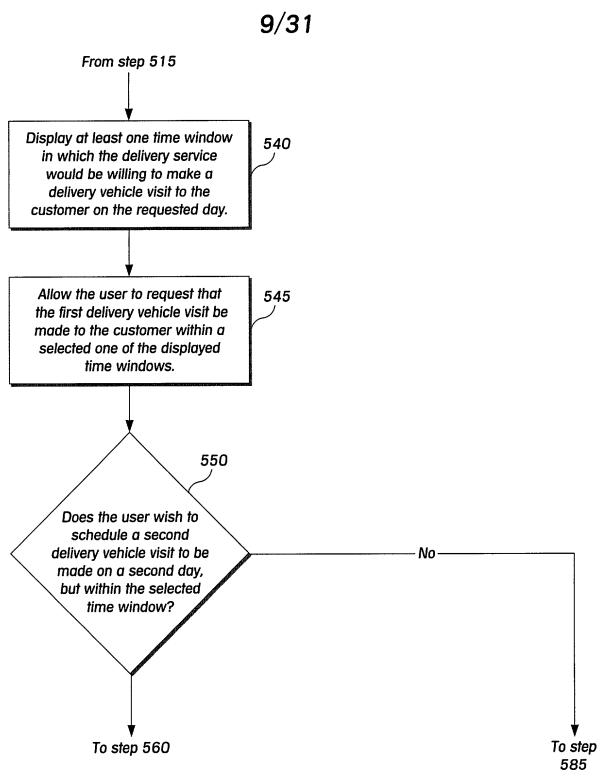


FIG 5B

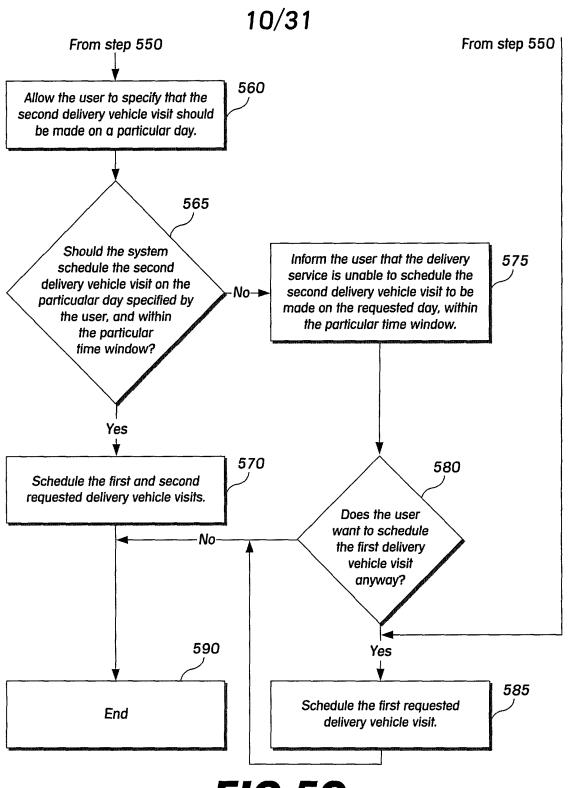


FIG 5C

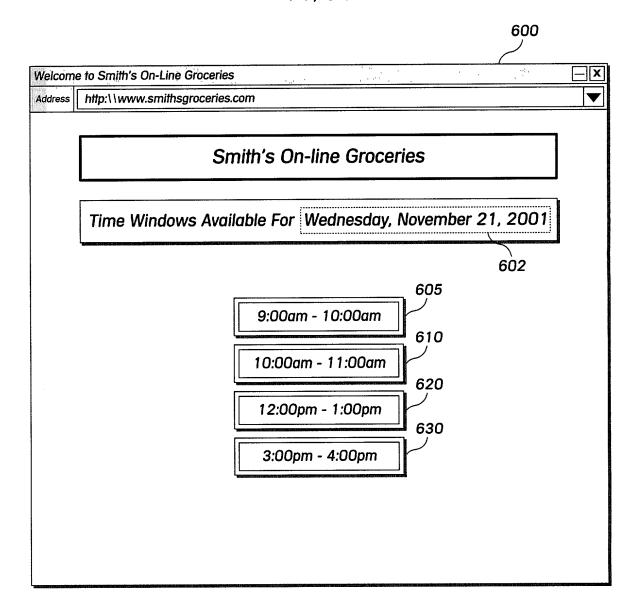


FIG 6A

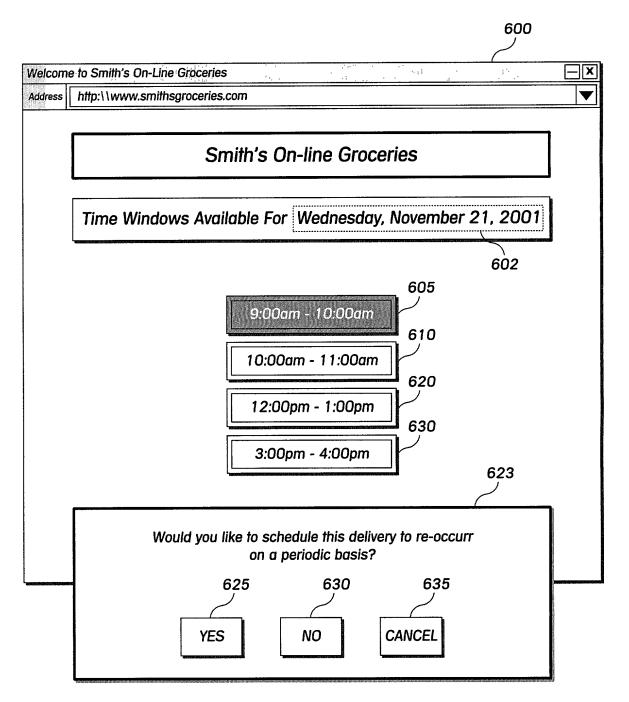


FIG 6B

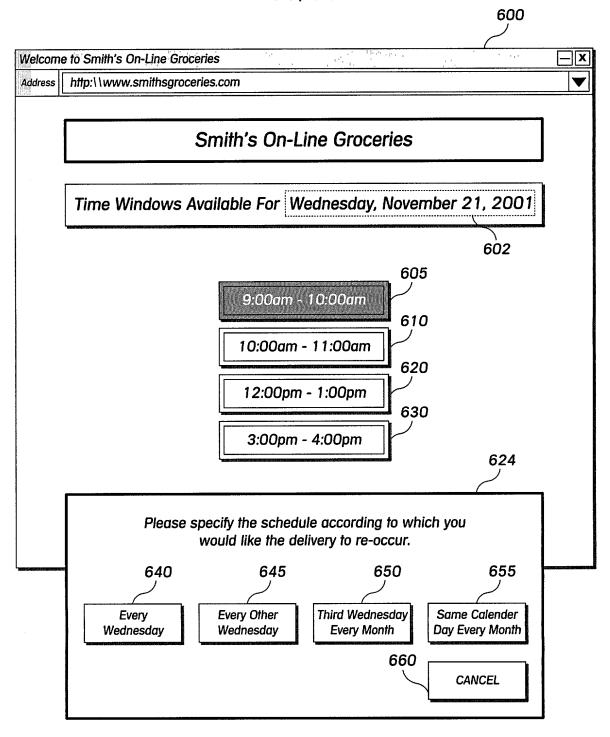


FIG 6C

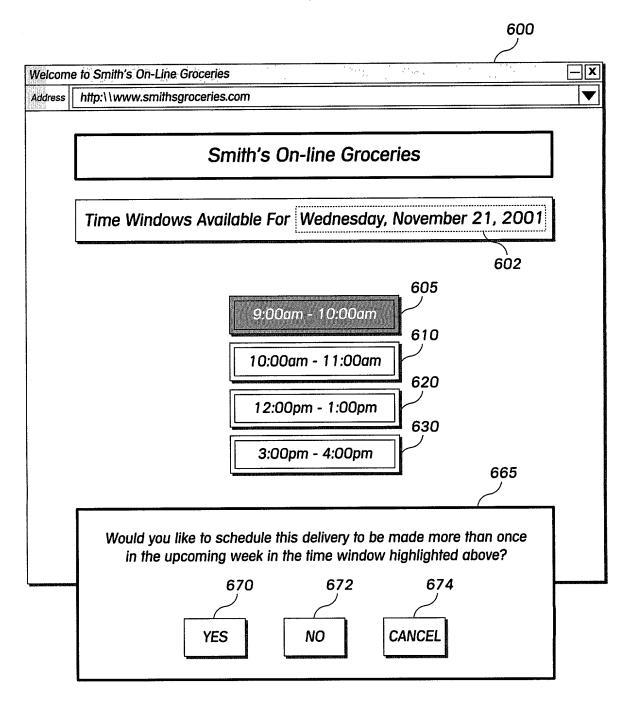


FIG 6D

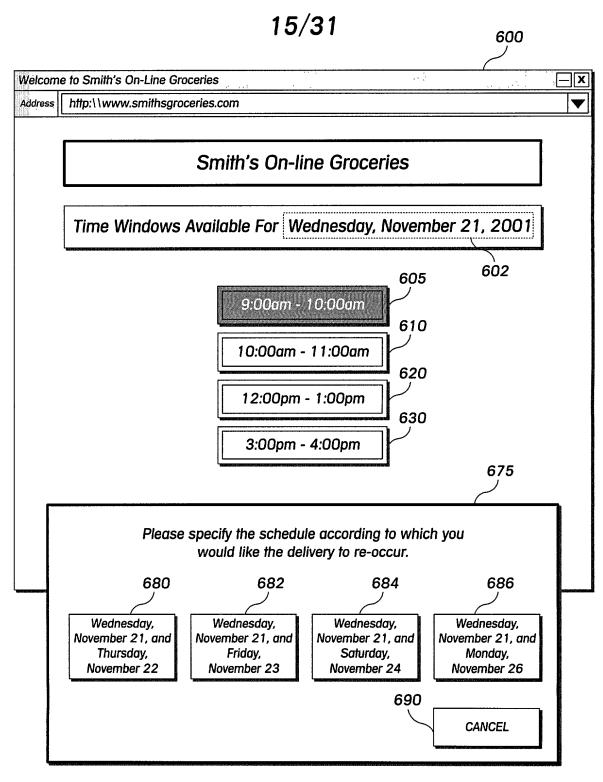


FIG 6E

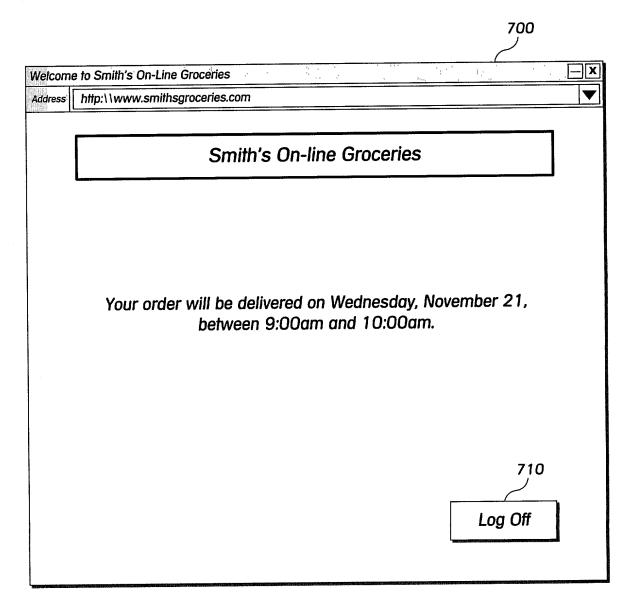


FIG 7A

	700	
Nelcom	e to Smith's On-Line Groceries	<u> </u>
ddress	http:\\www.smithsgroceries.com	
	Smith's On-line Groceries	
	Your order will be delivered every Wednesday, between 9:00am and 10:00am, beginning Wednesday, November 21.	
	710 Log Off	

FIG 7B

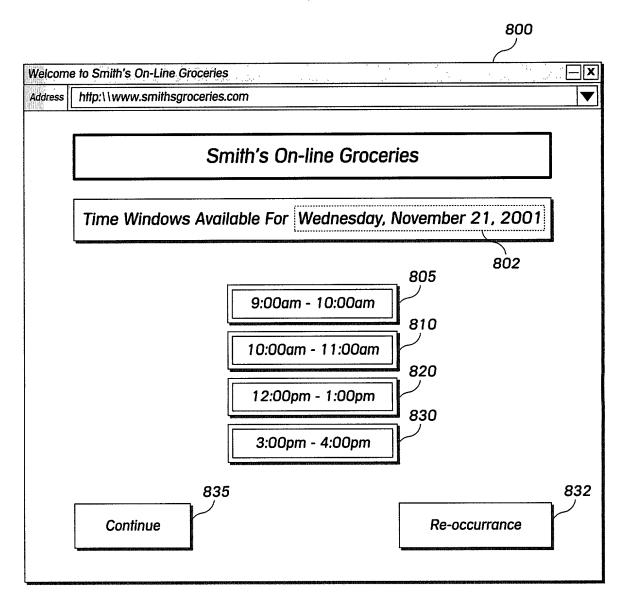


FIG 8A

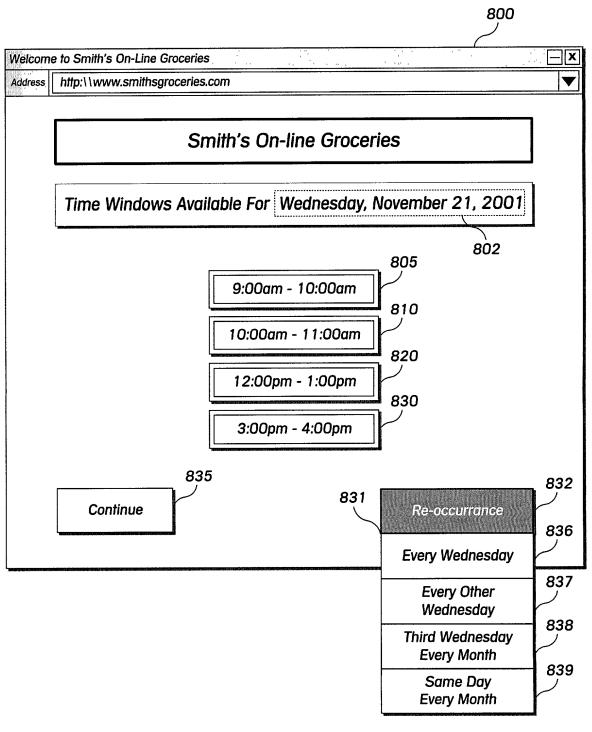
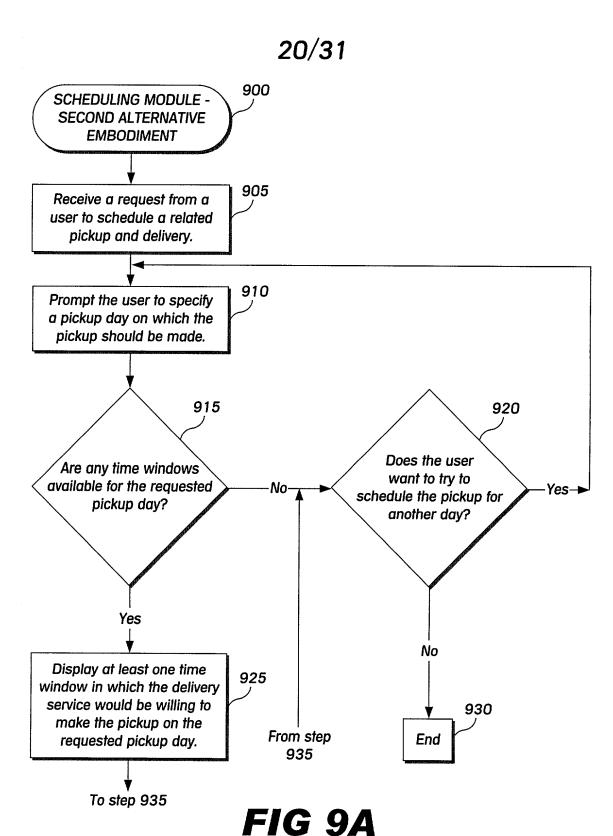
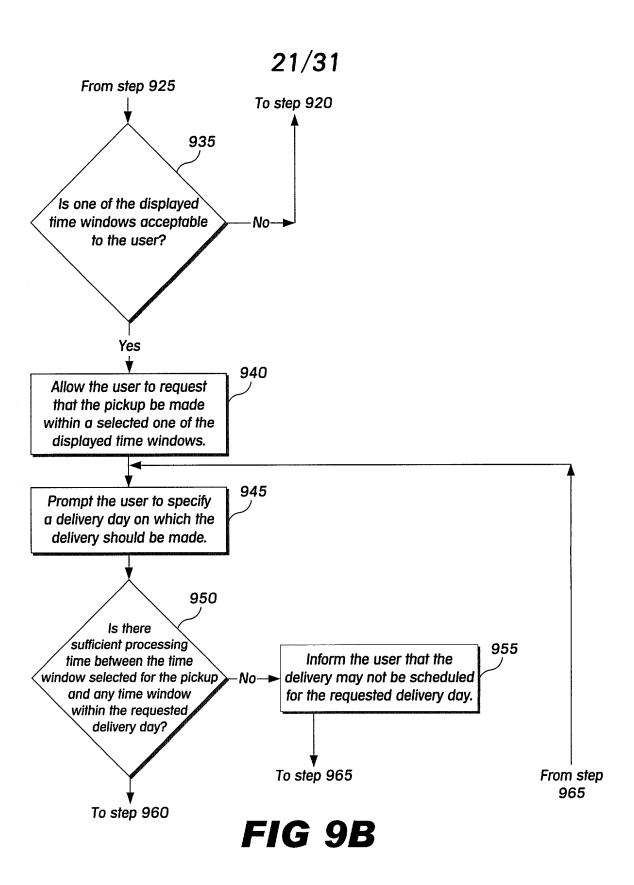


FIG 8B





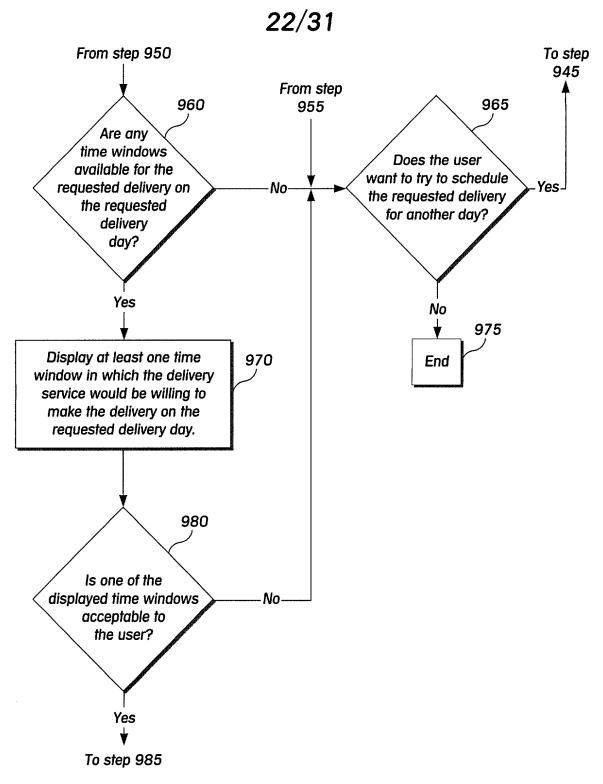


FIG 9C

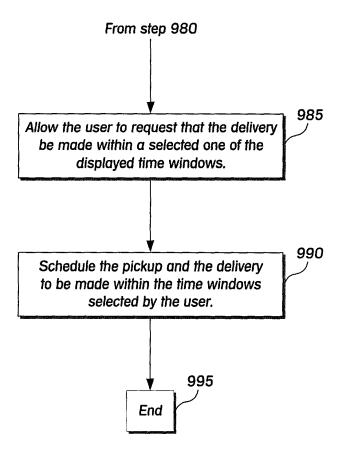


FIG 9D

	1000
come to Bob's Dry Cleaning	
http:\\www.bobsdrycleaning.com	
Bob's Dry Cle	eaning
	400-
Hours of Opera	1005 ation
BOOTH WITHOUT THE STATE OF THE	
	1010
About Bob's Dry C	Cleaning
	TO THE RESIDENCE OF THE PROPERTY OF THE PROPER
Schedule Pickups and	1 Deliveries
ochedale Pickups and	Deliveries

FIG 10

	1100	
Welcome	e to Bob's Dry Cleaning	X
Address	http:\\www.bobsdrycleaning.com	_
	Bob's Dry Cleaning	
	Please specify the items to be cleaned:	
	Pairs of Pants	
	Shirts	
	Blouses	1110
	Suits More Selections	1115
	Continue	1120
	Cancel	-

FIG 11

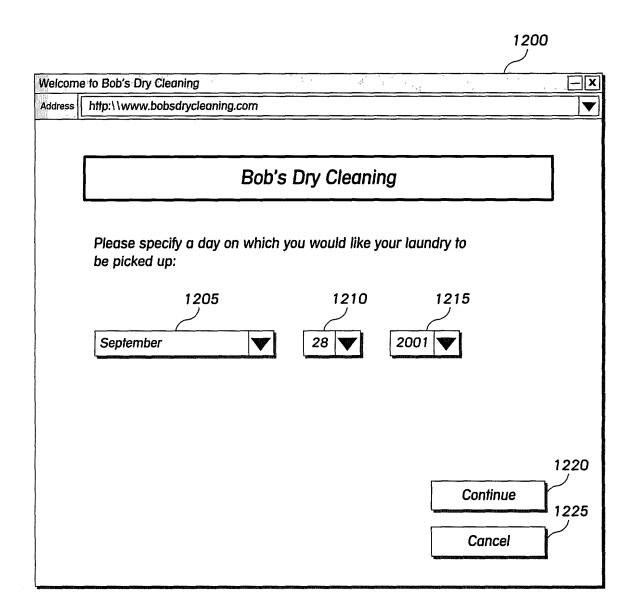


FIG 12

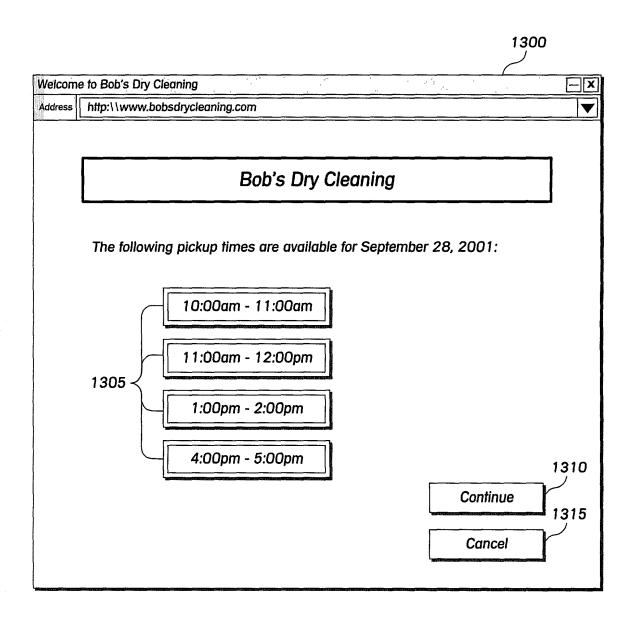


FIG 13

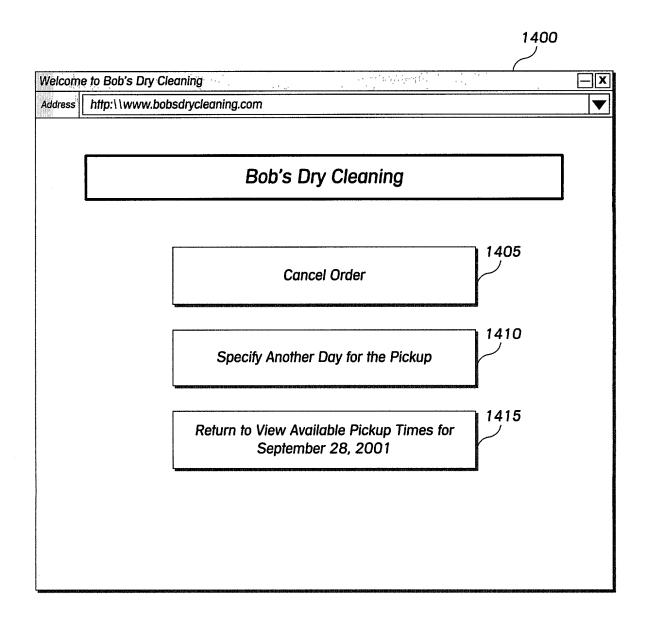


FIG 14

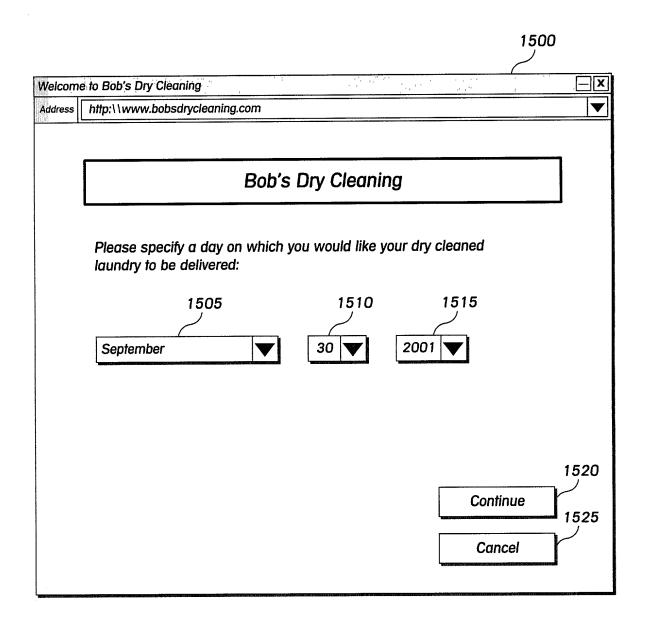


FIG 15

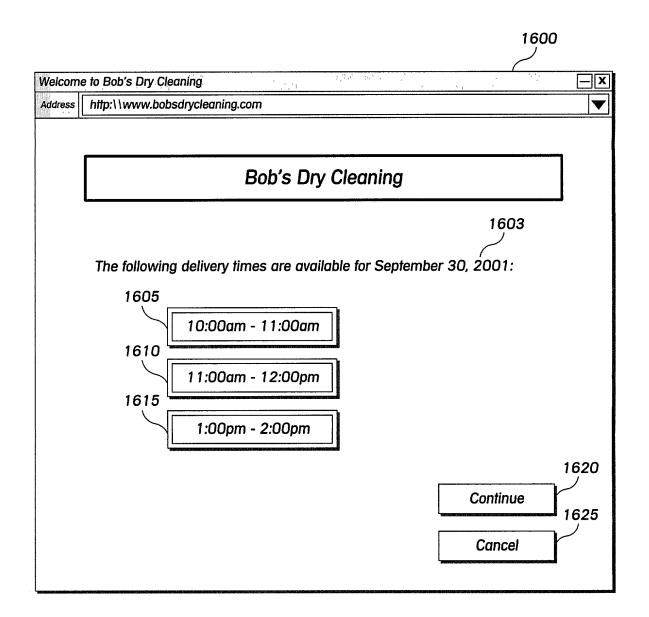


FIG 16

Dalda Dan Olamaina	
Bob's Dry Cleaning	
Cancel Order)5
Specify Another Day for the Delivery	0
Return to View Available Pickup Times for September 30, 2001	5

FIG 17